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A. EDUCATION

- 2005 PhD, Sociology
University of North Carolina-Chapel Hill, Chapel Hill, NC
- 1999 MA, Sociology
University of North Carolina-Chapel Hill, Chapel Hill, NC
- 1997 BA, Political Sociology, Franklin and Marshall College, Lancaster, PA

B. PROFESSIONAL CREDENTIALS

Academic Positions

- 2018-Present Associate Professor, Gerontology Institute, Georgia State University
- 2016-Present Joint appointment, Byrdine F. Lewis School of Nursing and Health Professions, Georgia State University
- 2012-2018 *Assistant Professor*, Gerontology Institute, Georgia State University
- 2011-2012 *Research Assistant Professor*, Department of Allied Health Science, UNC School of Medicine
- 2011-2016 *Adjunct Assistant Professor*, UNC School of Information and Library Science
- 2005-2010 *Associate Director for Research*, University of North Carolina Institute on Aging, Chapel Hill, NC
- 2003-2012 *Scientist*, University North Carolina Institute on Aging, Chapel Hill, NC
- 1998-2003 *Program Manager*, University of North Carolina Institute on Aging, Chapel Hill, NC
- 2002-2003 *Statistician*, UNC-Chapel Hill School of Nursing, Chapel Hill, NC

1997-2001 *Research/Teaching Assistant, UNC-Chapel Hill School of Nursing, Chapel Hill, NC*

Fellowships, Awards, and Distinctions

- 2019 *Victor W. Marshall Fellow in Applied Gerontology* - This designation is named in honor of Victor W. Marshall and is meant to recognize SGS members, from all aspects of gerontology, who have made and continue to make substantive contributions to the field.
- 2018 *Gerontological Society of America Fellow - Fellowship* — the highest class of membership within the society — is an acknowledgment of outstanding and continuing work in the field of gerontology. Fellowship recognition can come at varying points in a career and can acknowledge a broad scope of activity; research, teaching, administration, public service, practice, and notable participation within the society.
- 2016 *Gordon Streib Distinguished Academic Gerontologist Award, Southern Gerontological Society* - The Gordon F. Streib Distinguished Academic Gerontologist Award is named after a true pioneer of social gerontology who, over a six decade career in sociology and gerontology at Cornell University and the University of Florida, has made major and lasting contributions to both fields. This award is given to an SGS member who has shown excellence and leadership in aging, has a strong record of scholarly publications, and has had significant engagement with students.
- 2016 *Dean's Early Career Award, College of Arts and Sciences, Georgia State University*, The Dean's Early Career Awards provide research funding to rising faculty stars each year. The award helps the College of Arts and Sciences retain and recruit the best and brightest creative artists, researchers and scholars
- 2014 *Distinguished Gerontology Faculty Award, Georgia State University*
- 2014 *Outstanding Faculty Award* given by the Alpha Omega Chapter of Sigma Phi Omega – National Gerontology Honor Society
- 2010 *Inaugural Participant in the UNC Vice Chancellor for Research and Economic Development Leadership Program* — The intent of the leadership program is to encourage professional development and to give participants exposure to a wide range of activities that support research at Carolina. The program brings together a group of staff from several units reporting to the VCRED, to create a cohort of future leaders who will continue their interactions beyond the duration of the Program.
- 2009 *Gordon H. DeFriesse Career Development in Aging Research Award (junior faculty/staff)* — These annual awards honor Dr. DeFriesse's thirty-year distinguished career in the conduct and development of research to improve the quality of lives of older North Carolinians, and especially his unwavering commitment to developing and supporting the careers of his colleagues.

- 2004 *IMPACT Award* from the Graduate Education Advancement Board of the Graduate School at the University of North Carolina at Chapel Hill for graduate research that has a positive impact in the state of North Carolina.
- 2002-2003 *National Research Service Award Pre-Doctoral Fellowship* from the National Institute on Aging sponsored by the Carolina Program in Healthcare and Aging Research at the University of North Carolina Institute on Aging, funded by NIA award no. 5-T32-AG00272-02.
- 2000-2002 *National Research Service Award Pre-Doctoral Fellowship* from the Agency for Health Care Policy and Research sponsored by the Cecil G. Sheps Center for Health Services Research, University of North Carolina at Chapel Hill, Grant No. T32 HS00032.
- 1993-1997 *Marshall Scholar*, Franklin and Marshall College, Lancaster, PA (academic achievement scholarship).

C. SCHOLARSHIP AND PROFESSIONAL DEVELOPMENT

Grants Under Review

Principal Investigator: Morgan (PI) (submitted 8/15; revised 10/14). “Evaluation of Georgia’s Care Partner Career Ladder Program” submitted to the State of Georgia Civil Monetary Penalties Fund. (\$551,381). Proposed for a three year project period.

Current Grant Activity

Principal Investigator: Morgan (PI) and Burgess (Co-PI) (submitted 3/1/2017). “Building Resources for Delivering Person-Centered Care in Georgia Nursing Homes” granted by the State of Georgia Civil Monetary Penalties Fund. (\$1,646,795). (Project Period: 5/24/2018– 2/28/2021).

Co-Investigator: Kemp (PI). R01AG062310 “Meaningful Engagement and Quality of Life among Assisted Living Residents with Dementia” granted by the National Institute on Aging. (\$3,370,000). (Project Period: 9/19/18 – 9/18/23)

Historical Grants Funded

Principal Investigator: Morgan, 16014. “CARE TEAM REDESIGN: National Evaluation Project – Analysis and Dissemination” from The Hitachi Foundation (\$226,184). (Project Period: 11/01/2016 – 7/31/2018).

Co-Investigator: PI: Kemp, 1R01AG044368-01A1 “Convoys of Care: Developing Collaborative Care Partnerships in Assisted Living” from National Institute on Aging at NIH (Project Period: 08/01/2013 – 07/31/2018).

Lead evaluator: PI: Moloney/Grantham, D09HP26964 “Inter-professional Collaboration to Improve Care of Persons with Multiple Chronic Conditions” from Health Resources and Services Administration (Project Period: 07/01/2014 – 12/31/2017).

Principal Investigator: Morgan, 14-013. “CARE TEAM REDESIGN: National Evaluation Project” from The Hitachi Foundation (\$460,853). (Project Period: 01/01/2015 – 7/31/2017).

Principal Investigator: “Personal Home Care Aide State Training (PHCAST)” Subcontract from NCDHHS funded by HRSA (\$382,219). (Project Period: 10/01/2010 – 9/30/2014).

Principal Investigator: “Evaluating Innovations in Nursing Education (EIN)” Robert Wood Johnson Foundation (\$299,847). (Project Period: 10/01/2010 – 6/30/2013).

Co-Principal Investigator: with Joanne Gard Marshall, PhD. “Workforce Issues in Library and Information Science 3 (WILIS 3): Sustaining the Career Tracking Model through Data Sharing” Institute for Museum and Library Services (\$298,385). (Project Period: 7/01/2010 – 6/30/2013).

Principal Investigator: Morgan, 5-40680 “Understanding the Business Case for Frontline Health and Healthcare Worker Investment: Hospital Study” Subcontract from the Washington State Hospital Association funded by the Hitachi Foundation (\$111,233). (Project Period: 2/01/2010 – 7/31/2012).

Co-Principal Investigator (lead): Morgan, 59245 with Konrad TR, PhD. “UNC Evaluation of the Jobs to Careers Program” Robert Wood Johnson Foundation (\$1,036,019). (Project Period: 11/01/2006 – 4/30/2012).

Co-Principal Investigator: with Joanne Gard Marshall, PhD. “Workforce Issues in Library and Information Science 2 (WILIS 2): Implementing a Model for Career Tracking of LIS Graduates” IMLS (\$566,385). (Project Period: 10/01/2007 - 9/30/2011).

Principal Investigator: “Training Low Wage Workers for Healthcare Jobs” Senior Service America, Inc. (\$67,155.00). (Project Period: 3/01/2011 - 6/30/2011).

Associate Director: “WIN A STEP UP” – An Ongoing Intervention Project for Direct Care Workers in Nursing Homes. Project Director: Konrad TR, PhD. (Contract renewed yearly; Approximately \$250,000/year Direct Costs). Office of Long Term Care – Department of Health and Human Services. (Project Period: 7/01/2009 – 12/31/2010).

Co-Investigator: “Workforce Issues in Library and Information Science” (\$804,344). Principal Investigator: Joanne Gard Marshall, PhD. Institute for Museum and Library Services. (Project Period: 7/01/05 – 6/30/09).

Co-Investigator: “Lifelong Access Libraries Initiative Evaluation” (\$191,636). Principal Investigator: Joanne Gard Marshall. Americans for Libraries Council. (Project Period: 6/15/2006 – 5/01/2009).

Principal Investigator: “Proposal Applicant’s Web Survey” Hitachi Foundation (\$35,482). (Project Period: 9/21/2007 – 3/31/2009).

Principal Investigator: “Analysis of Jobs to Careers: Promoting Work-Based Learning for Quality Care program grant proposals” Robert Wood Johnson Foundation (\$29,856). (Project Period: 6/1/2007 – 5/31/2008).

Principal Investigators: Jennifer Craft Morgan and Konrad TR: Evaluation planning for the Foundation’s Jobs to Careers: Promoting Work-Based Learning for Quality Care program (Direct - \$37,276, Total \$40,498) (Project Period: 6/15/2006 – 12/31/2006).

Co-Investigator: “STEP UP NOW” – An Applied Research Grant Evaluating An Ongoing Intervention Project (WIN A STEP UP). Principal Investigator: Konrad TR. Robert Wood Johnson Foundation and The Atlantic Philanthropies (\$509,000 Direct) (Project Period 10/01/2003 – 12/31/2005).

Papers currently under review

Dill JS, **Morgan JC**, Marsteller H, King HA, Pendergast JF, Wilson J, Anderson JB, Cho AH, Sperber NS & Jackson GL. Developing the role of the Encounter Specialist in primary care: Qualitative evaluation of process and impact submitted to the Annals of Family Medicine.

Book Chapters

Haviland SB & **Morgan JC** (in press). Risk Allocation, Employer Dependence and the Welfare State: An Investigation of IT worker risk-taking in the US and Canada. Premarajan RK, Forrier A & Arther MB (Eds.) *Career Dynamics in a Global World: Indian and Western Perspectives*. Northampton, MA: Edward Elgan Publishing, William Pratt House.

***Morgan JC** & Farrar B (2015). Building meaningful career lattices: Direct care workers in long-term care. In Armenia A, Stacey C, & Duffy M (Eds.) *Caring on the Clock: The Complexities and Contradictions of Paid Care Work*. U.S. Rutgers University Press.

*Dill JS, **Morgan JC**, & Kalleberg AL (2012). Making ‘bad jobs’ better: The case of frontline healthcare workers. In Warhurst C, Findlay P, Tilly C, & Carre F (Eds.) *Are Bad Jobs Inevitable? Trends, determinants and responses to job quality in the twenty-first century*. UK: Palgrave.

*Marshall VW, **Morgan JC**, & Haviland SB (2010). Making a life in IT: Jobs and careers in small and medium-sized information technology companies. In McMullin JA & Marshall VW (Eds.) *Ageing and Working in the New Economy: Careers and Changing Structures in Small and Medium Size Information Technology Firms*. Northampton, MA: Edward Elgan Publishing, William Pratt House.

*Haviland SB, **Morgan JC**, & Marshall VW (2010). New careers in the new economy: Redefining career development in post-industrial labor market industry. In McMullin JA & Marshall VW (Eds.) *Ageing and Working in the New Economy: Careers and Changing Structures in Small and Medium Size Information Technology Firms*. Northampton, MA: Edward Elgan Publishing, William Pratt House.

Peer Reviewed Publications

Dill J, **Morgan JC**, Chuang E, & Mingo CA (2019). Medical assistants in primary care: Evaluating role redesign efforts. *Medical Care Research and Review*. <https://doi.org/10.1177/1077558719869143>

Nisbet, E, & **Morgan, JC** (2019). Where Policy Meets Practice: Employer Perspectives on Scheduling and Hours for Home Care Aides. *Journal of Applied Gerontology*, Vol. 38(11) 1615 –1634, <https://doi.org/10.1177%2F0733464817739153>

- Kemp CL, Ball MM, **Morgan JC**, Doyle PJ, Burgess EO & Perkins MM (2018). Maneuvering Together, Apart and at Odds: Residents' Care Convoys in Assisted Living. *Journal of Gerontology: Social Sciences*
- Zelnick, J, Haviland, S & **Morgan JC** (2018). Caring for Careworkers. Guest Editorial, Co-Editors, Special issue on Carework, *New Solutions: A Journal of Environmental and Occupational Health Policy*.
- Kelly CM, **Morgan JC**, Kemp CL & Deichert J. A Profile of the Assisted Living Direct Care Workforce in the United States (2018). *Journal of Applied Gerontology*. <https://doi.org/10.1177%2F0733464818757000>
- Dill, JS, & **Morgan, JC** (2018). Employability among low-skill workers: Organizational expectations and practices in the US health care sector. *Human Relations*, 71 (7), 1001-1022, <https://doi.org/10.1177/0018726717734035>
- Morgan JC**, Edris N, Luz CC, Ochylski DP, Stineman A, Winchester L, & Chapman SA (2017). Testing U.S. State-Based Training Models to Meet Health Workforce Needs in Long-Term Care. *Ageing International*. doi:10.1007/s12126-017-9286-6
- *Kelly CM, **Morgan JC**, & Jason K (2017). Training requirements for home care workers: A content analysis of state laws. In *SAGE Research Methods Cases*. London, UK: SAGE. doi:10.4135/9781526410597
- *Kemp, CL, Ball, MM, **Morgan, JC**, Doyle, PJ, Burgess, EO, Dillard, J, Barmon, CB, Fitzroy, AF, Helmly, VE, & Avent, E., & Perkins, M. M. (2017). Exposing the backstage: Critical reflections on a longitudinal qualitative study of residents' care networks in assisted living. *Qualitative Health Research*, 27, 1190-1202. DOI: 10.1177/1049732316668817 qhr.sagepub.com
- *Greene C, **Morgan JC**, Traywick L & Mingo C (2016) Evaluation of a Laughter-based Exercise Program on Health and Self-efficacy for Exercise. *The Gerontologist*.
- *Marshall JG, **Morgan JC**, Thompson CA, & Wells AL (2014). Library and information services: impact on patient care quality. *International Journal of Health Care Quality Assurance*, 27(8): 672-683.
- *Marshall JG, **Morgan JC**, Klem ML, Thompson CA, & Wells AL (2014). The value of library and information services in nursing and patient care. *Online Journal of Issues in Nursing: A Scholarly Journal of the American Nurses Association*, 19(3).
- *Dill JS, Chuang E, & **Morgan JC** (2014). Healthcare organization-education partnerships and career ladder programs for health care workers. *Social Science and Medicine*, 122: 63-71.
- Beck S, Moon TC, Laudicina RJ, & **Morgan JC** (2014). Retaining experts: Retirement plans of clinical laboratory professionals. *Clinical Lab Science*, 27(3): 143-149.
- Laudicina RJ, Moon TC, Beck S, & **Morgan JC** (2014). Retaining experts: Retention incentives of clinical laboratory professionals. *Clinical Lab Science*, 27(3): 150-161.
- ***Morgan JC**, Oermann MH, Pathman DE, Lynn MR, Konrad TR, Farrar BF, & Barmon C (2014). An evaluation of state-based support for service programs targeting nurse faculty. *Nursing Education Perspectives*, 35(5): 280-286.
- *Dill JS, **Morgan JC**, & Weiner B (2013). Frontline health care workers and perceived career mobility: Do high performance work practices make a difference? *Health care management review* 39.4 (2014): 318-328
- *Pathman DE, Goldberg L, Konrad TR, & **Morgan JC** (2013). State repayment programs for health care education loans. *JAMA*, 310(18): 1982-1984.
- ***Morgan JC**, Dill JS, & Kalleberg AL (2013). The quality of healthcare jobs: Can intrinsic rewards compensate for low extrinsic rewards? *Work, Employment & Society*, 27(5): 802-822.
- *Dill JS, **Morgan JC**, & Marshall VM (2013). Contingency, employment intentions, and Retention of vulnerable low-wage workers: An examination of nursing assistants in nursing homes. *The Gerontologist*, 53(2): 222-234.
- *Kelly C, **Morgan JC**, & Jason KJ (2013). Home care workers: Interstate differences in training requirements and their implications for quality. *Journal of Applied Gerontology*, 32(7): 804-832.

- *Pathman D, **Morgan JC**, Konrad TR, & Goldberg L (2012). States' experiences with loan repayment programs for healthcare professionals in a time of state budget cuts and NHSC expansion. *The Journal of Rural Health, 28*(4): 408-415.
- *Chuang E, Dill JS, **Morgan JC**, & Konrad TR (2012). A configurational approach to the relationship between high-performance work practices and frontline health care worker outcomes. *Health Services Research, 47*(4): 1460-1481.
- *Farrar B, **Morgan JC**, Chuang E, & Konrad TR (2011). Growing your own: Community health workers and jobs to careers. *Journal of Ambulatory Care Management, 34*(3): 234-246.
- *Chuang E, Jason K &, **Morgan JC** (2011). Implementing complex innovations: Factors influencing middle manager support. *Healthcare Management Review, 36*(4): 369-379.
- *Marshall JG, Rathbun-Grubb S, Barreau D, & **Morgan JC** (2010.) Issue Editors and Introduction: Workforce Issues and Information Science, Part 2. *Library Trends, 59*:1-2.
- *Marshall JG, **Morgan JC**, Rathbun-Grubb S, Marshall VW, Barreau D, Moran BB, Solomon P, & Thompson CA (2010). Toward a shared approach to program evaluation and alumni career tracking: Results from the workforce issues in Library and Information Science 2 Study. *Library Trends, 59*:1-2, 30-42.
- *Dill JS, **Morgan JC**, & Konrad TR (2010). Strengthening the long-term care workforce: The influence of the WIN A STEP UP workplace intervention on the turnover of direct care workers. *Journal of Applied Gerontology, 29*: 196-214.
- *Marshall JG, Marshall VW, **Morgan JC**, Barreau D, Moran BB, Solomon P, Rathbun-Grubb S, & Thompson CA (2009). Where are they now? Results of a career survey of library and information science graduates. *Library Trends, 58*:2.
- ***Morgan JC**, Marshall JG, Marshall VW, & Thompson CA (2009). Designing and implementing a career retrospective web-based survey of library and information science graduates. *Library Trends, 58*:2.
- ***Morgan JC**, Farrar B, & Owens I (2009). Documenting diversity among working LIS graduates. *Library Trends, 58*:2.
- *Patillo EJ, Moran BB, & **Morgan JC** (2009). The job itself: The effects of functional units on work autonomy among public and academic librarians. *Library Trends, 58*:2.
- Morgan CH & **Morgan JC** (2009). The effects of entering the LIS workforce in a recession: North Carolina, 1964-2005. *Library Trends, 58*:2.
- *Marshall JG, Marshall VW, **Morgan JC**, Barreau D, Moran BB, Solomon P, Rathbun-Grubb S, & Thompson CA (2009). Where will they be in the future? Implementing a model for on-going career tracking of library and information science graduates. *Library Trends, 58*:2.
- Lynn MR, **Morgan JC**, & Moore K (2009). Development and testing of the Satisfaction in Nursing Scale (SINS). *Nursing Research, 58*(3): 166-174.
- Morgan JC** & Lynn MR (2009). Satisfaction in nursing in the context of shortage. *Journal of Nursing Management, 17*: 401-410.
- Morgan JC** & Konrad TR (2008). A mixed-method evaluation of a workforce development intervention for nursing assistants in nursing homes: The case of WIN A STEP UP. *The Gerontologist, 48*(Special Issue I): 71-79.
- ***Morgan JC**, Haviland SB, Woodside MA & Konrad TR (2007). Fostering supportive learning environments in long-term care: The case of WIN A STEP UP. *Special Issue of Gerontology and Geriatrics Education, 28*(2): 55-77.
- Blazer DG, Moody-Ayers S, **Morgan JC**, & Burchett B (2002). Depression in diabetes and obesity: Racial/ethnic/gender issues in older adults. *Journal of Psychosomatic Research, 52*:1-4.

*indicates publication with emerging scholar co-author

Reports/Project Publications/Translational Tools

Morgan JC, Greene C, Mingo C, Dill JS & Chuang E. Educational videos for health systems implementing MA Focused Care Team Redesign: 14 modules (2018). To be published by Good Companies, Good Jobs, MIT Institute for Work and Employment Research.

Morgan JC, Dill JS, Chuang E, & Mingo C (2018). Case studies of four health systems that implemented MA focused Care Team Redesign. Published by Good Companies, Good Jobs, MIT Institute for Work and Employment research. Available: <https://gcgj.mit.edu/whats-new/blog/rethinking-role-medical-assistants-primary-care>

*Kemp, CL, Ball, MM, Perkins, MM, **Morgan, JC**, Burgess, EO, Doyle, P. et al. (2016) "Wave One Report: Convoys of Care: Developing Care Partnerships in Assisted Living" Gerontology Institute, Georgia State University. Available: <http://gerontology.gsu.edu/files/2014/07/WAVE-ONE-REPORT.pdf>

Morgan JC, Dill JS, Chuang E, & Mingo C. "Supporting Implementation of the Care Team Redesign Initiative: Early Insights from the National Evaluation Project Case Studies." December 2015. Deliverable for the Care Team Redesign National Evaluation Project, Hitachi Foundation. Includes four in-depth case studies.

***Morgan JC**, & Duong S. "Descriptive Results from the Short Turnover Survey Conducted for the Office of Long-Term Care of the NC Department of Health and Human Services, 2013." June 2015. Georgia State University.

Morgan JC, Rosemond C, & Green-Royster T. "Descriptive Results from the Short Turnover Survey Conducted for the Office of Long-Term Care of the NC Department of Health and Human Services, 2012." June 2013. Center for Health Promotion and Disease Prevention, UNC Chapel Hill.

Pioneer Employer Hospitals: Getting Ahead by Growing your Own (2013), "Summary of Findings" Can be accessed at: <http://www.wsha.org/files/313/Pioneer%20Hospitals%20Case%20Studies%20-%20Summary%20of%20Findings%20FINAL.pdf>. **Morgan JC**, Lead Researcher

Pioneer Employer Hospitals: Getting Ahead by Growing your Own (2013), "Developing Your Own Pioneer Program: IMPLEMENTATION TOOLKIT" Can be accessed at <http://www.wsha.org/files/313/Toolkit%20FINAL.pdf>. **Morgan JC**, Lead Researcher

Workforce Issues in Library and Information Science. (2013). A Guide to Data Curation for Researchers. Retrieved from <http://wilisdatacuration.web.unc.edu/>. **Morgan JC**, Co-Principal Investigator.

WILIS Dataverse. Workforce Issues in Library and Information Science 1 (WILIS 1). Retrieved from <http://arc.irss.unc.edu/dvn/>. **Morgan JC**, Co-Principal Investigator.

WILIS Dataverse. Workforce Issues in Library and Information Science 2 (WILIS 2). Retrieved from <http://arc.irss.unc.edu/dvn/>. **Morgan JC**, Co-Principal Investigator.

***Morgan JC**, Farrar B, Jason KJ & Konrad TR (2012). Final Synthesis Report: Evaluation of the Jobs to Careers Program.

***Morgan JC**, Dill JS, Chuang E, Farrar B, Jason K, & Konrad TR (2011). Evaluation Brief: Preliminary Results for Educational Institutions.

***Morgan JC**, Dill JS, Chuang E, Farrar B, Jason K, & Konrad TR (2011). Evaluation Brief: Preliminary Results for Health care Employers.

***Morgan JC**, Dill JS, Chuang E, Farrar B, Jason K, & Konrad TR (2011). Evaluation Brief: Results from the Jobs to Careers Frontline Worker Survey.

- *Pathman D, **Morgan JC**, Konrad TR, & Goldberg L. *States' Budget Cuts and NHSC Budget Increases from the ARRA and ACA*. July 29, 2011. North Carolina Rural Health Research and Policy Analysis Center, University of North Carolina at Chapel Hill.
- ***Morgan JC**, Dill JS, Chuang E, Farrar B, Jason, K, & Konrad, TR (2010). "Yearly Synthesis Report, 2010: UNC Evaluation of the Jobs to Careers Program." June 2010. The North Carolina Institute on Aging and Cecil G. Sheps Center for Health Services Research. UNC Chapel Hill, NC.
- Morgan JC** & Konrad TR. The Jobs to Careers Work-Based Learning Self-Assessment Tool. Developed by UNC Evaluation Team in partnership with Jobs for the Future: <http://www.jff.org/publications/jobs-careers-employer-self-assessment-tool>
- Morgan JC** & Konrad TR. "Proposal Applicants Web Survey Results: UNC Evaluation of the Jobs to Careers Program." March 2009. The North Carolina Institute on Aging. UNC Chapel Hill, NC.
- ***Morgan JC**, Dill JS, Chuang E, Farrar B, & Konrad, TR (2009). "Yearly Synthesis Report, 2008: UNC Evaluation of the Jobs to Careers Program." November 2008. The North Carolina Institute on Aging and Cecil G. Sheps Center for Health Services Research. UNC Chapel Hill, NC.
- *Kane H, **Morgan JC**, Chuang E, & Konrad TR (2008). "Learning from the field: Insights into the Jobs to Careers Program. An Analysis of Proposals." July 2008. Final Evaluation Report for the Robert Wood Johnson Foundation and Hitachi Foundation.
- Morgan JC** & Konrad TR. Yearly Synthesis Report, 2007: UNC Evaluation of the Jobs to Careers Program. January 2008. The North Carolina Institute on Aging and Cecil G. Sheps Center for Health Services Research. UNC Chapel Hill, NC.
- Konrad TR, **Morgan JC**, & Ribas JV. Active and Inactive Workers on the North Carolina Nurse Aide I Registry: A Wage and Employment Profile (April 2007). University of North Carolina Institute on Aging, Chapel Hill, NC Available at: <http://www.aging.unc.edu/research/winastepup/reports/>
- *Konrad TR, **Morgan JC**, & Dill J. "Descriptive Results from the Short Turnover Survey Conducted for the Office of Long-Term Care of the NC Department of Health and Human Services, 2005" North Carolina Institute on Aging, August 2006, Chapel Hill, NC Available at: <http://www.aging.unc.edu/research/winastepup/reports/>
- Konrad TR, **Morgan JC**, & Dill J. "Descriptive Results from the Short Turnover Survey Conducted for the Office of Long-Term Care of the NC Department of Health and Human Services, 2004." North Carolina Institute on Aging, October, 2005, Chapel Hill, NC Available at: <http://www.aging.unc.edu/research/winastepup/reports/>
- Konrad TR & **Morgan JC**. "STEP UP NOW for Better Jobs and Better Care: the Evaluation of a Workforce Intervention for Direct Care Workers" Institute for the Future of Aging Services, Washington, D.C., Available at: www.bjbc.org
- Konrad TR, **Morgan JC**, & Haviland S. "Active and Inactive Workers on the North Carolina Nurse Aide I Registry: Wage and Employment Profile, 2001-2003" North Carolina Institute on Aging, October 2004, Chapel Hill, NC Available at: <http://www.aging.unc.edu/research/winastepup/reports/>
- Konrad TR, **Morgan JC**, & Haviland S. "Descriptive Results from the Short Turnover Survey Conducted for the Office of Long-Term Care of the NC Department of Health and Human Services, 2003" North Carolina Institute on Aging, October 2004, Chapel Hill, NC Available at: <http://www.aging.unc.edu/research/winastepup/reports/>
- Morgan JC**, Marshall, VW, & Moloney M. "The US Information Technology Workforce in the New Economy" WANE International Report #2. March 2004. Available at: <http://www.wane.ca/reports.htm>

- Konrad TR, **Morgan JC**, & Haviland S. "Where have all the nurse aides gone? Part III" North Carolina Institute on Aging, September 2003, Chapel Hill, NC. Available at: www.aging.unc.edu/research/winastepup/wherepart3.pdf
- Konrad TR & **Morgan JC**. "Where have all the nurse aides gone? Part II" North Carolina Institute on Aging, October 2002, Chapel Hill, NC. Available at: www.aging.unc.edu/research/winastepup/wherepart2.pdf
- Konrad TR & **Morgan JC**. "Workforce Improvement for Nursing Assistants: Supporting Training, Education, & Payment for Upgrading Performance: Evaluation Results." North Carolina Institute on Aging, February 2002, Chapel Hill NC. Available at: www.aging.unc.edu/research/winastepup/execsummary.pdf

Presentations

- Ciofi, J, Kemp CL, Bender AA, Burgess EO, **Morgan JC**, Epps F, Doyle P & Perkins MM. Meaningful Engagement and Quality of Life among Assisted Living Residents with Dementia: Emergent Findings. November 2019. Poster presented Gerontological Society of America Meeting. Austin, TX.
- Kemp CL, Lesandrini J, Webb C, Burgess EO & **Morgan JC**. Everyday Ethics and the Unseen Moral Landscape of Assisted Living. November 2019. Paper presented Gerontological Society of America Meeting. Austin, TX.
- Morgan JC**, Burgess EO, Barmon C & Kemp CL. Building Cohesive Convoys: Improving Stability and Preparedness of Direct Care Workers in Assisted Living. November 2019. Paper presented Gerontological Society of America Meeting. Austin, TX.
- Philbrick M, McRae K & **Morgan JC**. Intensive 1: Person-Centered Palliative Care: Be the Bridge. August 2019. Invited Intensive presented for the Pioneer Network Annual Conference. Louisville, KY.
- Morgan JC** & McRae Kim. Building Resources for Person-Centered Care. August 2019. Gallery Walk, Poster presentation for the Pioneer Network Annual Conference. Louisville, KY.
- Morgan JC**. 3rd Annual Direct Care Workforce Solutions Forum (Speaker and Co-Organizer). July 2019. Preconference to the Georgia Gerontology Society Annual Conference. Lake Oconee, GA.
- Morgan JC**. Grantwriting for the Aging Network. July 2019. Workshop presented at the Georgia Gerontology Society Annual Conference. Lake Oconee, GA.
- Morgan JC** & Kelly M. Long-Term Care Services and Supports: Agenda Setting and Creating Solutions to Persistent Workforce Problems. July 2019. Workshop presented at the Georgia Gerontology Society Annual Conference. Lake Oconee, GA.
- Morgan JC**, Burgess EO, & McRae K. Building Resources for Person-Centered Care in Georgia's Nursing Homes. July 2019. Workshop presented at the Georgia Gerontology Society Annual Conference. Lake Oconee, GA.
- Haviland SB & **Morgan JC**. The Professionalization of Care Work in Healthcare: Challenges and Possibilities. June 2019. Paper presented at the 2019 Global Carework Summit. Toronto, Canada.
- Barmon C, **Morgan JC**, Burgess EO & Kemp CL. June 2019. Negotiating Tensions in Paid Care Work: Quality Care and Quality Jobs. Paper presented at the 2019 Global Carework Summit. Toronto, Canada.
- Morgan JC**. Moderator for Working Conditions for Paid Care Workers and Discourses of Care. June 2019. Session moderator for the 2019 Global Carework Summit. Toronto, Canada.
- Morgan JC** & Kemp CL. Employer and Educational Practice to Support Workforce Development in Long-Term Care. April 2019. Brown Bag Lecture presented to the Department of Sociology, University of Melbourne. Melbourne, Australia.
- Morgan JC** & Kemp CL. Gerontological perspectives: Shifting the conversation from quality of care to quality of life. Invited Lecture sponsored by the Australian Association of Gerontology and delivered to the Dementia and Supported Ageing Branch, Ageing and Aged Care, Department of Health, Australian Government. Canberra, Australia.

- Morgan JC**, Mining the Gems, Investing in our Future: Opening Presidential Keynote Address. April 2019. Presented at the 40th Annual Meeting of the Southern Gerontological Society. Miramar Beach, FL.
- Haviland SB & **Morgan JC**. Mining the Workforce Literature: Investing in the Future of Work in Healthcare and Aging Services. Presented at the 40th Annual Meeting of the Southern Gerontological Society. Miramar Beach, FL.
- Bhattacharyya K, Burgess EO & **Morgan JC**. Alternative therapies in Person-Centered Care for Persons with Dementia in Nursing Homes. April 2019. Paper presented at the 40th Annual Meeting of the Southern Gerontological Society. Miramar Beach, FL.
- Misaro J & **Morgan JC**. Building awareness and translating the benefits of physical activity and social support for enclaves of minority caregivers. April 2019. Poster presented at the 40th Annual Meeting of the Southern Gerontological Society. Miramar Beach, FL.
- Kim H & **Morgan JC**. Research: A case study of return to Korea among elderly immigrants and interest in returning of Korean immigrants in the US. April 2019. Poster presented at the 40th Annual Meeting of the Southern Gerontological Society. Miramar Beach, FL.
- Parthasarathy A & **Morgan JC**. Assessing the need for dementia training in Assisted Living. April 2019. Poster presented at the 40th Annual Meeting of the Southern Gerontological Society. Miramar Beach, FL.
- Karanjit A, Joshi N, Adabale O, Burgess EO & **Morgan JC**. Creating A Survey Process for Benchmarking Person-centered Care in Nursing Homes. April 2019. Poster presented at the 40th Annual Meeting of the Southern Gerontological Society. Miramar Beach, FL.
- Morgan JC** & Burgess EO. Needs Assessment for Person-Centered Care: Tailoring workforce solutions to recruitment and retention challenges. February 2019. Paper presented to the GHCA Winter Convention. Alpharetta, GA.
- Morgan JC**. Becoming an Employer of Choice: Retention and Recruitment Strategies. January 2019. Remarks presented to LeadingAge Georgia Board of Directors. Atlanta, GA.
- Morgan JC**, Burgess EO & McRae K. Competency-Based, Person-Centered Dementia Care Training for Direct Care Workers: Engaging Employers. November 2018. Paper presented within symposium entitled: Developing and Implementing Models for Improving Direct Care Worker Competencies for Person-Centered Care (chair: **Morgan JC**, discussant: Gaugler, J) at the Gerontological Society of America Meetings.
- Morgan JC** & Dill JS. Supporting Employability for Frontline Health Care Workers: Examining Employer Practices. August 2018. Paper presented at the American Sociological Association Annual Meeting. Philadelphia, PA.
- Kemp CL and **Morgan JC**. (Session Organizers) Understanding Care and Contexts. July 2018. Papers session presented at 11 XIX ISA World Congress of Sociology, Toronto, CA
- Morgan JC**, Chuang E, Dill JS, Mingo CA & Williams CW. Evaluating the impact of medical assistant role expansion on primary care practices. June 2018. Paper presented at the AcademyHealth Annual Research Meeting. Seattle, WA.
- Chuang E, **Morgan JC**, Dill JS, Mingo CA & Williams CW. The business case for redesigning the role of medical assistants in primary care. June 2018. Poster presented at the AcademyHealth Annual Research Meeting. Seattle, WA.
- Morgan JC**. Creating Effective Care Teams to Support Person-Centered Care. May 2018. Invited Lecture Renmin University, Beijing China.
- Morgan JC**. Developing Competencies of Direct Care Workers Supporting People Living with Dementia. May 2018. Presented to the Chinese Long-term Care Administrators Conference, Xian, China.
- Morgan JC**. Employer Supports for Recruiting and Retaining Direct Care Workers. April 2018. Paper presented as part of a symposium - *Workforce Issues on the Frontline: Learning from Research and Practice* at Joint Conference of the Southern Gerontological Society and the Georgia Gerontology Society. (Haviland and Morgan, Organizers) Lake Lanier, GA.

- Helmly V, Anthony E, **Morgan JC** and Humberstone S. April 2018. *The Georgia Alzheimer's & Related Dementias (GARD) State Plan: A Collaboration of Research, Policy, & Practice* Symposium presented at the Joint Conference of the Southern Gerontological Society and the Georgia Gerontology Society. Lake Lanier, GA.
- *Barmon C, **Morgan JC**, Kemp CL, Ball M and Fitzroy A. April 2018. Limiting and Promoting Self-Care: The Social Embedness of Self-Care in Assisted Living. Paper presented at the Joint Conference of the Southern Gerontological Society and the Georgia Gerontology Society. Lake Lanier, GA.
- *Jacobs C and Morgan JC. April 2018. Who cares for you, while you are caring for your loved one. Poster presented at the Joint Conference of the Southern Gerontological Society and the Georgia Gerontology Society. Lake Lanier, GA. (Student Poster Award Winner).
- *Seidu Y and **Morgan JC**. April 2018. The Secret Life of Centenarians and Their Beliefs. Poster presented at the Joint Conference of the Southern Gerontological Society and the Georgia Gerontology Society. Lake Lanier, GA.
- *Lee L and **Morgan JC**. April 2018. Educational Campaign Focused on Care for LGBTQ+ Older Adults. Poster presented at the Joint Conference of the Southern Gerontological Society and the Georgia Gerontology Society. Lake Lanier, GA.
- *Williams A and **Morgan JC**. April 2018. Be Positive: HIV Prevention Awareness Campaign. Poster presented at the Joint Conference of the Southern Gerontological Society and the Georgia Gerontology Society. Lake Lanier, GA.
- *Cross D and **Morgan JC**. April 2018. Playtime Recycled: Engaging Older Adults in Physical Activity. Poster presented at the Joint Conference of the Southern Gerontological Society and the Georgia Gerontology Society. Lake Lanier, GA.
- *Yoder D and **Morgan JC**. April 2018. A Photography Intervention for Older Adults. Poster presented at the Joint Conference of the Southern Gerontological Society and the Georgia Gerontology Society. Lake Lanier, GA.
- *Mee H and **Morgan JC**. April 2018. Gerotranscendence Center. Poster presented at the Joint Conference of the Southern Gerontological Society and the Georgia Gerontology Society. Lake Lanier, GA.
- *Kazemian C and **Morgan JC**. April 2018. Pressure Ulcers Awareness and Prevention Among the Elderly. Poster presented at the Joint Conference of the Southern Gerontological Society and the Georgia Gerontology Society. Lake Lanier, GA. (Student Poster Award Winner).
- *Willis K and **Morgan JC**. April 2018. Modifying self-management programs to include individuals with Neurodegenerative disease. Poster presented at the Joint Conference of the Southern Gerontological Society and the Georgia Gerontology Society. Lake Lanier, GA.
- *McGhee K and **Morgan JC**. April 2018. Tailoring an evidence-based health promotion program with music and motion to better serve older African Americans. Poster presented at the Joint Conference of the Southern Gerontological Society and the Georgia Gerontology Society. Lake Lanier, GA.
- Chapman S and **Morgan JC**. Redesigning Medical Assistant Roles: Case Examples, Facilitators and Challenges. September 2017. Webinar presented for Center for the Application of Substance Abuse Technology and Baylor Medical Group TX.
- Morgan JC**, Kelly CM, Kemp CL, Haviland S, and Fossum M. Are Bad Jobs Inevitable? A comparative study of aged care occupations and training. July 2017. Poster presented at the International Association of Geriatrics and Gerontology, San Francisco CA.
- Kemp CL, Ball MM, **Morgan JC**, Burgess EO, Doyle PJ, and Perkins MM. July 2017. Family Involvement is Key: Informal Care in Assisted Living. Paper presented at the International Association of Geriatrics and Gerontology, San Francisco CA.
- Kemp CL, Ball MM, Morgan JC, Fitzroy AF, Dillard J, and Perkins MM. July 2017. Quality of Care and Life in Assisted Living: What Matters Most to Whom. Paper presented at the International Association of Geriatrics and Gerontology, San Francisco CA.

- Morgan JC**, Chuang E, Dill J, Mingo CA and Williams CW. June 2017. Understanding the impact of medical assistant role expansion on providers in primary care. Paper presented at the Annual Research Meeting, AcademyHealth. New Orleans LA.
- Morgan JC**, Chuang E, Dill J, and Mingo CA. June 2017. Care Team Redesign: Emerging Role of the Medical Assistant. Poster presented at the Annual Research Meeting, AcademyHealth. New Orleans LA.
- Morgan JC**, Dill J, Mingo C and Chuang E. Carrots or Sticks: The process of education and redesign in frontline care work occupations. June 2017. Presented at the Global Carework Summit, Lowell MA.
- Morgan JC**, Burgess EO, and Kemp CL. Preparing for Careers in Gerontology: Aligning Education and Employment Outcomes. March 2017. Presented at the Association for Gerontology in Higher Education Annual Meeting, Miami FL.
- Morgan JC** and Kelly CM. From "Bad Jobs" to "Good Careers": Current Trends in the Recruitment, Training, and Retention of the Direct Care Workforce. April 2017. Presented in the symposium entitled, Workforce Issues in Low Wage Work: Job Quality and Working Conditions (**Morgan JC** – convener) at the Southern Gerontological Society Annual Meeting, Asheville NC.
- Morgan JC** and Cutchin M (conveners). The Power of Place: A Conversation with GRITS Honorees on SGS. April 2017. Participants included Graham Rowles, Frank Whittington, Jo Ann O'Quin and Victor Marshall. Presented at the Southern Gerontological Society Annual Meeting, Asheville NC.
- Kemp CL and **Morgan JC**. Research-Community Partnerships in Assisted Living presented within the Presidential Opening Symposium: Applied Gerontology: Academic and Community Partnerships for Health. April 2017. Presented at the Southern Gerontological Society Annual Meeting, Asheville NC.
- Simonds W. Author Meets Critic: Hospital Land USA: Sociological Adventures in Medicalization. Discussants Ed Tiryakian, Molly Perkins and **Jennifer Craft Morgan** (convener). April 2017. Presented at the Southern Gerontological Society Annual Meeting, Asheville NC.
- *Stephenson E, **Morgan JC**, Mingo CA, and Burgess, EO. Age and Perceptions of Access to Transportation and Health Care Resources. April 2017. Presented at the Southern Gerontological Society Annual Meeting. Asheville NC.
- Morgan JC**. Quality Care through Quality Jobs: The Case for "High-Road" Employer Strategies for Direct Care Workers. February 2017. Presented to LeadingAge Georgia workforce summit. Newnan, GA.
- Morgan JC**, Chuang E, Dill J, Mingo C and Williams CW. Hitachi Care Team Redesign Effort: Evaluation Results. November 2016. Presented to the Peer Learning Convening for the Care Team Redesign program, Washington DC, USA.
- Mingo C and **Morgan JC**. Hitachi Care Team Redesign Effort: Planning for Sustainability. November 2016. Presented to the Peer Learning Convening for the Care Team Redesign program, Washington DC, USA.
- Strong T and **Morgan JC**. Care Team Redesign: Emerging Roles for Medical Assistants in Medical Home Settings. October 2016. Webinar presented to the Atlanta CareerRise Network.
- ***Morgan JC**, Grantham CH, Zimmerman R, and Powell J. Interprofessional Care Team Collaboration to Improve Care for Older Adults. August 2016. Poster presented at *Georgia Gerontological Society Annual Meeting*, Jekyll Island, USA.
- Morgan JC**, Burgess E, and Kemp CL. Gerontology Education: Aligning Educational and Employment Outcomes. August 2016. Presented at *Georgia Gerontological Society Annual Meeting*, Jekyll Island, USA.
- ***Morgan JC**, Chuang E, Dill J, Mingo C, Williams CW and Chaudhary B. Patient Centered Medical Home and Care Team Redesign: Implications for Care of Older Adults. August 2016. Poster presented at *Georgia Gerontological Society Annual Meeting*, Jekyll Island, USA.
- Morgan JC**, Chuang E, Dill J, Mingo CA and Williams CW. Care Team Redesign: The Changing Role of the Medical Assistant in Primary Care. June 2016. Paper presented at *the Annual Research Meeting, AcademyHealth* and the *Health Workforce Interest Group meeting, AcademyHealth*, Boston MA, USA.

- *Kemp CL, Ball MM, **Morgan JC**, Perkins MM, Doyle PJ, Burgess EO, Dillard JA, Barmon CE, Fitzroy AF, Helmly VE, Avent E, & Yoder D. Understanding Care Convoys and Partnerships in Assisted Living. April 2016. Symposium presented at *Southern Gerontological Society Annual Meeting*, Charlottesville VA, USA.
- Kelly CM, Williams IC, **Morgan JC** & McRae K. Improving Quality of Life for Persons with Dementia: Developing a Model for Competency-Based Training for Formal and Informal Caregivers. April 2016. Presented at *Southern Gerontological Society Annual Meeting*, Charlottesville VA, USA.
- ***Morgan JC**, Mingo CA, Chuang E, Greene C, & Koepnick M. Patient Centered Medical Home and the Older Adult: The Role of the Medical Assistant. April 2016. Presented at *Southern Gerontological Society Annual Meeting*, Charlottesville VA, USA.
- *Greene C, **Morgan JC**, Traywick LS, & Mingo CA. Evaluation of a Laughter-based Exercise Program on Health and Self-Efficacy for Exercise. April 2016. *Southern Gerontological Society Annual Meeting*, Charlottesville VA, USA.
- *Barmon CB, Fitzroy AF, **Morgan JC**, Kemp CL, Ball MM, & Yoder, D. November 2015. Convoys of care in assisted living: Understanding residents' roles. Preconference workshop presentation. *Gerontological Society of America 68th Annual Meeting*, Orlando, FL, USA.
- *Kemp CL, Ball MM, Perkins MM, **Morgan JC**, Doyle PJ, Burgess EO, Dillard, J, Helmly, VE, Barmon, CB, Fitzroy, A, & Yoder, D. November 2015. Convoys of care: A framework for understanding the evolving health care context in assisted living. Preconference workshop presentation. *Gerontological Society of America 68th Annual Meeting*, Orlando, FL, USA.
- Morgan JC**. Evaluation of a Collaborative Process of Curricular Alignment, Course Development and Implementation. November 2015. Part of a symposium entitled *Building Interprofessional Skills for Careers in Geriatric Care Delivery: Lessons Learned* (Chair: **Morgan JC** Speakers: Morgan, JC, Kropf, N & Rokusek, C). *Gerontological Society of America 68th Annual Meeting*, Orlando, FL, USA.
- *Kelly CM, **Morgan JC**, Kemp CL, Rozefort A, & McConaughay A. November 2015. Assisted Living: State Training Requirements for Direct Care Workers. Presented at *Gerontological Society of America 68th Annual Meeting*, Orlando, FL, USA.
- Nisbet E, & **Morgan JC.**, Where policy meets practice: Employer perspectives on scheduling and hours for home care aides. October 2015. Paper presented at the *Mid-Atlantic Law and Society Association Conference*, New York, NY.
- Morgan JC**, Kemp CL, Ball MM, Perkins MM, Doyle PJ, & Burgess EO. August 2015. Translating Findings to Practice: Creating and maintaining formal and informal care partnerships in assisted living. Workshop presentation. Georgia Gerontological Society 60th Annual Meeting, Young Harris, GA, USA.
- *Brookshire K, & **Morgan JC**. August 2015. Unmet Community Needs and Overall Community Satisfaction of Older Adults in Fulton County. Poster presentation. Georgia Gerontological Society 60th Annual Meeting, Young Harris, GA, USA.
- Burgess EO, Ricci L, & **Morgan JC**. August 2015. Gerontology Education in Georgia: Understanding Key Competencies and Value. Workshop presentation. Georgia Gerontological Society 60th Annual Meeting, Young Harris, GA, USA.
- Morgan JC**, Simpson K, Ivy C, & Kelly MA. August 2015. Direct care workers: Understanding the promise of state-based training models. Workshop presentation. Georgia Gerontological Society 60th Annual Meeting, Young Harris, GA, USA.
- *Kemp CL, Ball MM, Perkins MM, **Morgan JC**, Burgess EO, & Fitzroy AF. June 2015. Later-Life Couples' Care Convoys in Assisted Living. Paper presentation. *Aging Families/Changing Families: An International Conference* (meeting of the International Sociological Associations Research Committees on Aging (RC6) and Family (RC11), Syracuse, NY, USA).

- Morgan JC**, Chuang E, Dill J, Mingo C, & Williams CW. July 2015. Care Team Redesign: National Evaluation Project. Workshop presentation. Peer Learning Meeting for the Care Team Redesign grant program, UCSF, San Francisco, CA, USA.
- Morgan JC**, Chuang E, Dill J, & Mingo C. Care Team Redesign: Transforming Medical Assistant Roles in Primary Care. June 2015. Poster presentation at *Health Workforce Interest Group Meeting, AcademyHealth Annual Research Meeting*, Minneapolis, MN, USA.
- Morgan JC** (Moderator). June 2015. Health Workforce and System Innovation. Panel presentation at *the Health Workforce Interest Group Meeting, AcademyHealth Annual Research Meeting*, Minneapolis, MN, USA.
- Morgan JC** (Chair). June 2015. *Health Workforce Interest Group Meeting, AcademyHealth Annual Research Meeting*, Minneapolis, MN, USA.
- Kemp, CL, Ball, MM, Perkins, MM, **Morgan, JC**, Doyle, PJ, & Burgess, EO. April 2015. Theory Building and the Convoys of Care Model. Symposium paper presentation. *Southern Gerontological Society 35th Annual Meeting*, Williamsburg, VA, USA.
- ***Morgan, JC**, Helmly, V, Ball, MM, Kemp, CL, Dillard, J, & Doyle, PJ. April 2015. Implications for Practice: Strategies for Strengthening Care Partnerships. Symposium paper presentation. *Southern Gerontological Society 35th Annual Meeting*, Williamsburg, VA, USA.
- *Spornberger, R, Ball, MM, Kemp, CL, **Morgan, JC**, Perkins, MM, Dillard, J, & Avent, L. April 2015. Patterns of Care: The Structure and Function of Care Convoys. Symposium paper presentation. *Southern Gerontological Society 35th Annual Meeting*, Williamsburg, VA, USA.
- Morgan JC** (Co-Chair with Mignon Duffy). February 2015. *Carework Network Miniconference, Eastern Sociological Society Annual Meeting*, New York, NY, USA.
- Morgan JC** (moderator). Stratification in Paid Care Paper Session. February 2015. *Carework Network Miniconference, Eastern Sociological Society Annual Meeting*, New York, NY, USA.
- Morgan JC** (panelist). "AARP Georgia's live panel discussion on age discrimination at Georgia Public Broadcasting." October 2014. Other panelists included: Cheryl Matheis, AARP Sr. Principal and Counsel; Rita Izaquirre, Human Resources Director; Jackson Spalding; and Steven Wagner, Senior Trial Attorney, EEOC. Atlanta, GA.
- *Rozeftort A & **Morgan JC**. July 2014. "The Future of Geriatric Health Professionals in Aging America." Poster presented at *Georgia Gerontology Society Meeting*, Brazelton, GA.
- *Brewer J & **Morgan JC**. "The Georgia Direct Care Workforce Initiative: Building Awareness." July 2014. Poster presented at *Georgia Gerontology Society Meeting*, Brazelton, GA.
- Morgan JC** (panel organizer/presider). "Envisioning the Future of Georgia's Direct Care Workforce: Panel Presentation and Breakout Session." July 2014. Panel members: Cynthia Haley-Dunn, Catherine Ivy, Gayle Alston, & Victoria Phillips. *Georgia Gerontology Society Meeting*, Brazelton, GA.
- Morgan JC** & Farrar B. "Quality Jobs for Quality Care: The case for high-road strategies for direct care workers." June 2014. Poster presentation. *AcademyHealth Healthcare Workforce Interest Group*, Washington DC.
- *Greene C, & **Morgan JC**. "Increasing Exercise Enjoyment for Older Adults: A Pilot Study of Laughter-Fit." April 2014. Poster presented at *Southern Gerontological Society Annual Conference*, Little Rock, AR.
- *Greene C, & **Morgan JC**. "Laughter-Fit: Putting the FUN in Fitness." April 2014. Workshop presented at *Southern Gerontological Society Annual Conference*, Little Rock, AR. *Student paper 1st place award.
- *Watkins D, & **Morgan JC**. "Older Adults, Alcohol Use Disorder, and Depression: Analysis of the 2011 National Survey on Drug Use and Health." April 2014. Poster presented at *Southern Gerontological Society Annual Conference*, Little Rock, AR. *Student poster 1st place award.

- *Morgan JC**, Rosemond C & Barmon C. "Direct Care Workforce Development: Integrating lessons learned across studies to imagine next steps." April 2014. Presented at *Southern Gerontological Society Annual Conference*, Little Rock, AR.
- Morgan JC**, & Rosemond C. "North Carolina Personal Home Care Aide State Training Program: Results and Lessons Learned." March 2014. *PEAK LeadingAge Conference*, Washington DC.
- Morgan JC** (panel member). "Carework II: Out Of The Shadows: Effects Of Extending Labor Protections For Home Care Workers Care." February 2014. Other panelists: Kim Price-Glynn, Clare Stacey, Pia Marrkanen, and Deborah Little. Presider: Amy Armenia. *Carework Mini-Conference, Eastern Sociological Society Meetings*, Boston, MA.
- *Morgan JC**, Rosemond C, & Barmon C. "Preparing the Direct Care Workforce: Incumbent Workers, the Unemployed and Older Trainees." November 2013. Presented at *Gerontological Society of America Annual Meeting*, New Orleans, LA.
- Morgan JC**, Oermann M, Pathman D, Lynn MR, & Konrad T. "State-level support-for-service programs: Results of the nurse faculty study." June 2013. Poster presented at *AcademyHealth Annual Research Meeting* in Baltimore, MD.
- Morgan JC**, Rosemond C, & Kemp C. "Symposium: Transitions in Care: The relationship between better care and better jobs for direct care workers." April 2013. Presented at *Southern Gerontological Society Annual Meeting*, Nashville, TN.
- *Morgan JC** & Farrar B. "Building Meaningful Career Lattices: Direct Care Workers in Long Term Care." March 2013. Paper presented at *Eastern Sociological Society Meeting*, Boston, MA.
- *Haviland S & **Morgan JC**. "Employer Dependence and the Welfare State." March 2013. Paper presented at the *International Labour Process Conference*, New Brunswick, NJ.
- *Morgan JC** & Farrar B. "Education and Training for Older Workers: Challenges and Promising Practices." November 2012. Paper presented at *65th Annual Meeting of the Gerontological Society of America*, San Diego, CA.
- *Morgan JC**, Dill JS, Chuang E, Farrar B, Jason K, & Konrad TR. "Assessing the Impact of Frontline Health and Healthcare Workforce Development Programs on Worker and Organizational Outcomes." June 2012. Poster presented at *AcademyHealth Research Annual Meeting* in Orlando, FL.
- *Morgan JC**, Farrar B, Konrad TR, Lynn MR, Oermann MH, & Pathman D. "Evaluating Innovations in Nursing Education: State-level support-for-service programs targeting nurse faculty." June 2012. Poster presented at *AcademyHealth Research Annual Meeting*, Orlando, FL.
- *Farrar B, **Morgan JC**, & Chuang E. "Innovative workforce development programs for frontline health care workers aimed at improving care delivery, efficiency and productivity." June 2012. Poster presented at *AcademyHealth Research Annual Meeting* in Orlando, FL.
- *Rathbun-Grubb S, Thompson CA, **Morgan JC**, and Marshall JG. "Protecting the Privacy of Participants: Lessons Learned from the Workforce Issues in Library and Information Science 3 (WILIS 3)." June 2012. Paper presented at *IASSIST annual meeting*, Baltimore, MD.
- Morgan JC**. "Removing the Bottleneck: Assessing strategies to improve recruitment and retention of nurse faculty to meet future nursing workforce needs." April 2012. Paper presented at *Southern Gerontological Society Meeting* in Charlotte, NC.
- *Chuang E, Dill J, **Morgan JC**, & Konrad B. "Impact of high performance work practices on FLW job satisfaction and quality of care." June 2011. Presented at *Healthcare Organizational Research Association Annual Conference* in Seattle, WA.

- *Chuang E, Dill J, **Morgan JC**, & Konrad B. "Impact of high performance work practices on FLW job satisfaction and quality of care." June 2011. Presented at *AcademyHealth Research Annual Meeting* in Seattle, WA.
- *Farrar B & **Morgan JC**. "Meeting Health Care Workforce Needs: The Role of Career Self-Efficacy." June 2011. Presented at *AcademyHealth Research Annual Meeting* in Seattle, WA.
- Morgan JC** & Konrad B. "Building Ladders for Direct Care Jobs: What the Evidence Tells Us." May 2011. Presented at the *PHI: Long Term Care Policy Conference* in Washington, DC.
- ***Morgan JC**, Dill J, & Farrar B. "The Changing Nature of Career Development in Healthcare Organizations: The Case of Low Wage Workers." April 2011. Presented at *Southern Gerontological Society Annual Meeting* in Raleigh, NC.
- Wilson R, Logan, **Morgan JC**, & Clipper B. "A New Look at Workforce Development in Challenging Times: The Promise of Work Based Learning." April 2011. Presented at the *American Organization of Nurse Executives Annual Meeting* in San Diego, CA.
- Morgan JC**, Teegarden S, Popovich M, & Strong T. "The Catalytic Role of Employers: A Mid-Strategy Discussion." March 2011. Presented at *Hitachi Board Meeting*, Washington, DC.
- Morgan JC**. "From Jobs to Careers: Lessons from a National Health Workforce Initiative." February 2011. Presented at the *National Association of Workforce Boards Forum* in Washington, DC.
- *Pathman D, **Morgan JC**, Konrad TR, Goldberg L, & Kerwin K. "Flux in Loan Repayment Programs in Healthcare with States' Budget Cuts and NHSC Budget Increases." February 2011. Presented to *NHSC National Advisory Council*, Bethesda, MD.
- *Marshall JG, **Morgan JC**, Rathbun-Grubb S, & Thompson CA. "Workforce Issues in Library and Information Science 3 (WILIS 3): Supporting and Sustaining Future LIS Workforce Research." January 2011. Poster presented at the *Association of Library and Information Science Education Annual Conference*, San Diego, CA.
- Morgan JC**. "The Impact of Jobs to Careers: Evaluator's Perspective." December 2010. Presented at a *Jobs to Careers Peer Learning Meeting*, Princeton, NJ.
- *Farrar B & **Morgan JC**. "Role of Community Colleges in Direct Care Worker Training." November 2010. Presented at the *Gerontological Society of America Annual Meeting* in New Orleans, LA.
- ***Morgan JC**, Dill J, & Konrad TR. "Better Care Through Better Jobs: Challenges in Designing and Implementing Evaluations to Address Quality of Care." November 2010. Presented at the *Gerontological Society of America Annual Meeting* in New Orleans, LA.
- *Marshall JG, **Morgan JC**, Rathbun-Grubb S, Cherry K, & Manjarrez C. "Workforce Issues in Library and Information Science panel." October 2010. *Library Research Seminar V*, College Park, MD.
- ***Morgan JC** & Rathbun-Grubb S. "Supporting and sustaining Future LIS Workforce Research." October 2010. Paper presented at Workforce Issues in Library and Information Science panel at *Library Research Seminar V*, College Park, MD.
- ***Morgan JC**, Chuang E, & Jason K. "The Business Case for Investing Frontline Health and Healthcare Workers: Lessons Learned and Promising Practices." September 2010. Presented at the *American Society for Healthcare Human Resources Administration Annual Meeting*, Tampa, FL.
- Morgan JC**, Fitzgerald A, Seals M, & Starr R. "Developing Leadership 'Buy-In' for Investment in Your Frontline Workforce." September 2010. Presented at the *American Society for Healthcare Human Resources Administration Annual Meeting* in Tampa, FL.
- *Dill J, Farrar B, & **Morgan JC**. "The Changing Nature of Training in Health Care Organizations: The Case of Low Wage Frontline Workers." August 2010. Presented at *American Sociological Association Annual Meeting* in Atlanta, GA.

- *Konrad TR, Chuang E, **Morgan JC**, & Dill J. "Frontline Healthcare Workers: An under recognized resource of a 21st century healthcare system." June 2010. Presented at the *AcademyHealth Research Annual Meeting* in Boston, MA.
- *Stein P, **Morgan JC**, Farrar B & Jason K. "Role conflict and coping mechanisms of frontline healthcare workers: Identity, role, conflict and emotions." April 2010. Presented at *Southern Sociological Society Annual Meeting* in Atlanta, GA.
- ***Morgan JC** & Dill J. "Promoting frontline worker advancement: Systems change in healthcare organizations." April 2010. Presented at the *Southern Sociological Society Annual Meeting* in Atlanta, GA.
- ***Morgan JC**, Farrar B, Fiorella C, & Rocco F. "Meeting incumbent workers where they are: integrating work and learning through community colleges." April 2010. Presented at the *American Association of Community Colleges Annual Meeting* in Seattle, WA.
- Morgan JC**. "Understanding the Business Case for FLW Investment." March 2010. Presented at a *JFF National Fund Meeting*, Washington, DC.
- ***Morgan JC**, Chuang E, Jason K, & Konrad TR. "Growing your own frontline health and healthcare workforce: Promising practices and innovations." March 2010. Presented at the *American College of Healthcare Executives Congress on Healthcare Leadership Annual Meeting* in Chicago, IL.
- ***Morgan JC** & Dill J. "Making 'Bad Jobs' Better: The Case of Frontline Health and Healthcare Workers." March 2010. Presented at the *International Labour Process Conference* in New Brunswick, NJ.
- ***Morgan JC**, Farrar B, Jason K, & Stein P. "The Impact of Social Structures on the Work, Education and Family Experiences of Front Line Health Care Workers." March 2010. Presented at the *Eastern Sociological Society Meeting* in Boston, MA.
- Morgan JC** & Konrad TR. "Preparing the Frontline Healthcare Workforce to meet the Needs of an Aging Population." March 2010. Presented at *Association for Gerontology in Higher Education Annual Meeting* in Reno, NV.
- ***Morgan JC**, Dill J, & Konrad TR. "Community College Innovations for Incumbent Healthcare Workers: Understanding Systems Change." March 2010. Presented at *Association for Gerontology in Higher Education Annual Meeting* in Reno, NV.
- *Williams, Begay, Rudy, **Morgan JC**, & Farrar B. "The Learning Circles Project: Education and Career Advancement for Native American Frontline Healthcare Workers." December 2009. Presented at the *Navajo IRB Research Conference* in Window Rock, AZ.
- ***Morgan JC** & Dill J. "Direct Care Workers in Community Health Centers: Providing Care for Underserved Populations." November 2009. Presented at the *Gerontological Society of America Annual Meeting* in Atlanta, GA.
- Morgan JC** & Konrad TR. "Overview of Lessons Learned (So Far)." September 2009. Presented at a *Jobs to Careers Peer Learning Meeting*, Chicago, IL.
- *Jason K & **Morgan JC**. "Frontline Supervisors in Health Careers Programs: Role Strain, Stress and Worker Compromise." August 2009. Presented at the *Society for the Study of Social Problems Annual Meeting* in San Francisco, CA.
- ***Morgan JC**, Farrar B, & Co B. "Career Advancement Issues Among Paid Caregivers." August 2009. Symposium presentation at the *Carework Network Annual Meeting*, San Francisco, CA.
- Morgan JC**. "The Employer's Role in Supporting WBL and Career Advancement for FLWs." June 2009. Presented at a *Hitachi Board Meeting*, Baltimore, MD.

- *Chuang E, **Morgan JC**, Farrar B, Dill J, & Konrad TR. "Assessment of the Frontline Health and Healthcare Workforce and the Business Case for Employer Investment in Systems Change." June 2009. Presented at the *AcademyHealth Research Meeting*, Chicago, IL.
- *Marshall JG, **Morgan JC**, Marshall VM, Barreau D, Moran B, Solomon P, Rathbun-Grubb S, & Thompson CA. "Workforce Issues in Library and Information Science (WILIS): Using an Alumni Survey to Better Prepare Students in the Digital Age." 2009. *Proceedings of the Association of Library and Information Science Education Annual Conference*, Denver, CO. Abstract available at <http://blogs.iis.syr.edu/alise>.
- Morgan JC** & Konrad TR. "The business case and sustainability: Using data to make your case." May 2009. Presented at a *Jobs to Careers Peer Learning Meeting*, Boston, MA.
- *Marshall JG, **Morgan JC**, Marshall VW, Barreau D, Moran BB, Solomon P, Thompson CA, & Rathbun-Grubb S. "Workforce Issues in Library and Information Science 2 (WILIS 2): Implementing a Model for Career Tracking of LIS Graduates." May 2009. Poster presented at the *Annual Conference of the Library Association of the University of North Carolina*, Chapel Hill, NC.
- *Dill J & **Morgan JC**. "Job Satisfaction among Nursing Assistants in Nursing Homes." April 2009. Presented at *Southern Gerontological Society Annual Meeting*, St. Petersburg, FL.
- *Marshall JG, **Morgan JC**, Marshall VW, Barreau D, Moran BB, Solomon P, Thompson C A, & Rathbun-Grubb S. "Workforce Issues in Library and Information Science 2 (WILIS 2): Implementing a Model for Career Tracking of LIS Graduates." February 2009. Poster presented at *iSchools Conference*, Chapel Hill, NC.
- *Marshall JG, **Morgan JC**, Marshall VM, Barreau D, Moran B, Solomon P, Rathbun-Grubb S, & Thompson CA. "Workforce Issues in Library and Information Science (WILIS): Using an Alumni Survey to Better Prepare Students in the Digital Age." January 2009. Paper presented at *Association of Library and Information Science Education Annual Conference*, Denver, CO.
- *Marshall JG, **Morgan JC**, Marshall VW, Barreau D, Moran BB, Solomon P, Thompson CA, & Rathbun-Grubb S. "Workforce Issues in Library and Information Science 2 (WILIS 2): Implementing a Model for Career Tracking of LIS Graduates." January 2009. Poster presented at the Works in Progress Poster Session at *Association of Library and Information Science Education Annual Conference*, Denver, CO.
- Morgan JC**. "Jobs to Careers Demonstration Projects: Increasing Resources and Mitigating Risk." December 2008. Presented at the *Workforce Aging Interest Group; UNC Institute on Aging*, Chapel Hill, NC.
- Morgan JC** & Konrad TR. "Evaluation of Jobs to Careers: Emerging Themes and Next Steps." December 2008. Presented at a *Jobs to Careers Peer Learning Meeting*, Seattle, WA.
- Morgan JC**, Marshall JG, & Marshall VW. "Age and the Meaning of Work: Facing Demographic Change in One Feminized Occupation (LIS graduates)." November 2008. Presented at the *Gerontological Society of America Meetings*, National Harbor, MD.
- *Dill J & **Morgan JC**. "The revolving door: Job satisfaction, intent to stay, and retention among nursing assistants in long-term care." November 2008. Presented at the *Gerontological Society of America Meetings*.
- *Marshall JG, Rathbun-Grubb S, Marshall VW, & **Morgan JC**. "Workforce Aging and Retention Issues for Library and Information Science Graduates." October 2008. Presented (three paper symposium) at the *North Carolina Conference on Aging*. Greenville, NC.
- *Marshall JG, **Morgan JC**, Marshall VW, Barreau D, Moran BB, Solomon P, Thompson CA, & Rathbun-Grubb S. "Workforce Issues in Library and Information Science 2 (WILIS 2): Implementing a Model for Career Tracking of LIS Graduates." October 2008. Poster session presented at the *UNC Aging Exchange*, Chapel Hill, NC.

- Morgan JC** & Konrad TR. "Workforce Aging and Retention Issues for Frontline Health and Healthcare Workers." October 2008. Paper presented (three paper symposium) at the *North Carolina Conference on Aging*. Greenville, NC.
- ***Morgan JC**, Rathbun-Grubb S, & Thompson CA. "Themes in Workforce Aging and Retention Issues for Two Feminized Occupations." October 2008. Paper presented (three paper symposium) at the *North Carolina Conference on Aging*. Greenville, NC.
- ***Morgan JC**, Konrad TR, & Farrar B. "Frontline Health and Healthcare Workers: Comparing Two Feminized Occupations." October 2008. Part of a symposium presented at the *North Carolina Conference on Aging* entitled "Workforce Aging and Retention Issues in Two Feminized Occupations: Library and Information Science Graduates and Frontline Health and Healthcare Workers."
- *Dill J, **Morgan JC**, & Haviland SB. "Growing your own: The introduction of firm internal labor markets to low wage healthcare service work." August 2008. Paper presented at *American Sociological Association Meetings*, New York, NY.
- *Kane H, Chuang E, **Morgan JC**, & Konrad TR. "Jobs to Careers: Partnerships, pathways, and progress for frontline healthcare workers." June 2008. Poster presented at the *NRSA Fellows Annual Meeting*, Washington, DC.
- Marshall JG, Marshall VW, **Morgan JC**, Barreau D, Moran BB, & Solomon P. "Workforce Issues in Library and Information Science (WILIS): Preliminary Findings from a Career Tracking Study of LIS Graduates." June 2008. Paper presented at The Library Research Roundtable at *American Library Associations Annual Conference*, Anaheim, CA.
- *Marshall JG, Marshall VW, **Morgan JC**, Thompson CA, & Rathbun-Grubb S. *Canary in the mine: Results from the Workforce Issues in Library and Information Science study*. May 2008. Presented at UNC Institute on Aging Seminar Series, Chapel Hill, NC.
- Morgan JC** & Hearn R. "Engaging your Stakeholders: Using Data to Make Your Case." March 2008. Session presented at *Peer Learning Meeting*, Orlando, FL.
- ***Morgan JC**, Konrad TR, Thompson CA, Kane H, & Chuang E. "Jobs to Careers: Work-Based Learning for Frontline Workers in Long-Term Care." February 2008. Presented at *Association for Gerontology in Higher Education Annual Meeting*, Baltimore, MD.
- Morgan JC**. "Assessing the Impact on Patients' Perceptions of Nursing Care on Change in Health Status in the Home." February 2008. Presented at *Southern Nursing Research Society Research Conference* in Birmingham, AL.
- Morgan JC** & Konrad TR. "Jobs to Careers Roundtable Discussion: Evaluation & Outcomes Measurement." January 2008. Session presented via web conferencing.
- Morgan JC**. "Overview of the Evaluation: Round 2 Grantees." January 2008. Session presented at *Orientation Meeting*, Dallas TX.
- *Marshall JG, Marshall VW, **Morgan JC**, Barreau D, Moran B, Solomon P, Winston M, Thompson CA, Borasky D, Rathbun-Grubb S, & Morgan CH. *Careers of Library and Information Science Graduates: Preliminary Reports from the WILIS Studies*. January 2008. Paper presented at the *ALISE's Council of Deans and Directors*, Philadelphia, PA.
- *Haviland SB, Dill J, & **Morgan JC**. "Together Everyone Achieves More: Fostering Team Environments to Become Employers of Choice in Long Term Care." November 2007. Paper submitted for presentation at the *Gerontological Society of America Annual Meeting*.
- *Marshall JG, Marshall VW, **Morgan JC**, Thompson CA, & Rathbun-Grubb S. "Careers of library and information science graduates: Preliminary results from the WILIS study." October 2007. Paper presented at the *Library Research Seminar IV*, London, Ontario.

- *Marshall JG, Marshall VW, **Morgan JC**, Thompson CA, & Rathbun-Grubb S. "Transitions in the careers of North Carolina librarians: Preliminary results from the WILIS study." September 2007. Paper presented at the *North Carolina Conference on Aging*, Winston Salem, NC.
- *Marshall VW, Haviland SB, & **Morgan JC**. "Making a Life in IT: Jobs and Careers in Small and Medium-Sized Information Technology Companies in North Carolina and Florida." September 2007. Paper presented at *North Carolina Conference on Aging*, Winston-Salem, NC.
- ***Morgan JC**, Haviland SB, & Konrad TR. "Jobs to Careers: Testing Models of Career Advancement for Frontline Healthcare Workers." September 2007. Paper presented at *North Carolina Conference on Aging*, Winston-Salem, NC.
- ***Morgan JC**, Haviland SB, & Konrad TR. "A Theoretical Examination of Strategies to Improve Job Quality in Frontline Healthcare Work." August 2007. Paper presented at the *2007 Carework Conference*, New York, NY.
- *Kane H, Chuang E, **Morgan JC**, & Konrad TR. "Jobs to Careers: Partnerships, Pathways, and Progress for Frontline Health & Healthcare Workers." June 2007. Poster presented at the *AcademyHealth Research Meetings*, Orlando FL.
- *Marshall JG, **Morgan JC**, Madden A, Thompson CA, & Rathbun-Grubb S. "Where are they now? A study of careers of library and information science graduates." May 2007. Poster session presented at the *EBLIP4 Conference*, Chapel Hill, NC.
- ***Morgan JC**, Thompson CA, & Lynn MR. "A New Voice in the Quality of Care Debate: Measuring Nursing Home Quality From Direct Care Personnel." April 2007. Paper presented at the *Southern Gerontological Society Meetings*.
- ***Morgan JC**, Haviland SB, & Woodside A. "Fostering Supportive Workplace Learning Environments in LTC: The Case of WIN A STEP UP." November 2006. Paper presented at the *Gerontological Society of America Meetings*.
- *Marshall JG, Marshall VW, Barreau D, Moran B, Solomon P, Madden A, & **Morgan JC**. "Workforce Issues in Library and Information Science." May 2006. Poster session presented at *Annual Conference of the Library Association of the University of North Carolina*, Chapel Hill, NC.
- Morgan JC** & Konrad TR, "What works? A practical look at workforce development for direct care workers." April 2006. Paper presented at the *American Association of Homes and Services for the Aging Meetings*.
- *Haviland SB, **Morgan JC**, & Marshall VW. "Corporate preparedness for an older workforce: Planning for aging workers in the information technology industry." April 2006. Paper presented at the *Southern Gerontological Society Meetings*.
- Konrad TR, **Morgan JC**, & Thompson CA. "A Mixed-Method Evaluation of an Education and Incentive Program for Direct Care Workers in Nursing Homes." November 2005. Paper presented at the *Gerontological Society of America Meetings*.
- Morgan JC**, Haviland SB, & Konrad TR. "'Building the bridge between two parts of the house:' Managers Identify Successful Components of a Workplace Intervention for Direct Care Workers in Nursing Homes." November 2005. Paper presented at the *Gerontological Society of America Meetings*.
- Kelly CM, **Morgan JC**, & Konrad TR. "Nursing Homes: Understanding the Determinants of Quality of Care as Perceived by Direct Care Workers." November 2005. Paper presented at the *Gerontological Society of America Meetings*.
- Morgan JC**, Smith K, & Haviland SB. "Assessing Intervention Needs, Discussing Strategies in Practice: The Situation of Home Health Workers in North Carolina." October 2005. Paper accepted for presentation at the *North Carolina Conference on Aging*.

- Morgan JC.** "The Social Organization of Paid Long Term Care: Trapped at the Bottom and Still Caring." August 2005. Paper presented at the *American Sociological Association Annual Meeting*.
- Marshall VW, **Morgan JC**, & Marshall JG. "Age Designations in a Demographically Young Industry: Workforce Aging in the New Economy." June 2005. Paper presented at the *International Association of Gerontology World Congress*.
- Morgan JC** & Marshall VW. "Work Allocation in Small Information Technology (IT) Firms: Executive Perspectives on Age, Education, Experience and Outsourcing." June 2005. Paper presented at the *Canadian Sociology and Anthropology Association Meetings*.
- Konrad TR, **Morgan JC**, & Haviland SB. "Determining Problem Perception: Direct Care Worker Turnover and Absenteeism in Long Term Care." June 2005. Poster accepted for presentation at the *AcademyHealth Annual Research Meetings*.
- Moloney M, **Morgan JC**, & Marshall VW. "It's a young person's game: Sustaining the work/family balance in the information technology sector." April 2005. Paper presented at the *Southern Sociological Society Meetings*.
- Konrad TR, Haviland SB, & **Morgan JC**. "Using State-Level Data to Characterize Workforce Entry and Exit Patterns." April 2005. Paper presented at the *Southern Sociological Society Meetings*.
- Morgan JC**, Haviland SB, & Konrad TR. "Direct Care Workers (DCWs) in Long Term Care (LTC): Exploring the Relationship Between Job Quality and Perceived Quality of Care." March 2005. Paper presented at the *Southern Gerontological Society Meeting*.
- Morgan JC** & Konrad TR. "Bad Jobs or Bad Attitudes? Divergent Perceptions of the Nursing Assistant Turnover Crisis." November 2004. Paper presented as part of the symposium entitled, "Policy and Practice Implications of New Research on the Long-term Care Workforce," *Gerontological Society of America Meeting*, Washington, DC.
- Morgan JC**. "Older Workers and Information Technology: Employer Preferences in Meeting Workforce Needs." October 2004. Paper presented at the *Canadian Association in Gerontology Meeting*, Victoria, British Columbia.
- Konrad TR, Jackman A, Thompson CA, & **Morgan JC**, "Who will care for you?" October 2004. A workshop presented at the *North Carolina Conference on Aging*, Research Triangle Park, NC.
- Morgan JC**. "Situating the Direct Care Work Experience in Sociological Context." August 2004. Paper presented at the *Fourth Annual Carework Conference*, San Francisco, CA.
- Konrad TR, **Morgan JC**, & Haviland SB. "Race and Gender Disparities in Wages for Direct Care Workers in North Carolina's Long-Term Care Workforce." August 2004. Paper presented at the *Fourth Annual Carework Conference*, San Francisco, CA.
- Moloney M, Pepin K, **Morgan JC**, & Marshall VW. "The Culture of Information Technology: Consequences for Older Workers." April 2004. Paper presented at the *Southern Gerontological Society Meeting*.
- Thompson CA, **Morgan JC**, & Konrad TR. "Caring Relationships: Understanding the Costs and Benefits from the Nursing Assistant's Perspective." April 2004. Paper presented at the *Southern Gerontological Society Meeting*.
- Royster LA, **Morgan JC**, & Konrad TR. "Nursing Assistant Turnover: Developing An Intervention Toolkit." April 2004. Paper presented at the *Southern Gerontological Society Meeting*.
- Morgan JC**, Moloney M, & Marshall VW. "Age and Information Technology in the US". February 2004. Paper presented as part of a Presidential Symposium: Marshall, Hardy, Marshall, McMullin, Moloney, Morgan, *Older Workers and Information Technology: A Global Aging Challenge* at the *Association for Gerontology in Higher Education Annual Meeting*.

- Haviland SB, **Morgan JC**, & Konrad TR. "Making a Career As a Nursing Assistant: Wage and Employment Trends for Long Term and Acute Care." January 2004. Paper presented at the *First Annual Aging Exchange, Institute on Aging*, University of North Carolina at Chapel Hill.
- Morgan JC**, Marshall VW, & Moloney M. "The US Information Technology Workforce in the New Economy." December 2003. Paper presented at the *Workforce in the New Economy Project International Team Meeting*.
- Morgan JC** & Lynn MR. "What Does Work/Professional Satisfaction Tell Us About Commitment? A View from Home Health Care". October 2003. Paper presented at the National Nursing Administration Research Conference.
- Lynn MR & **Morgan JC**. "What Does Work/Professional Satisfaction Tell Us About Commitment? A View from the Hospital." October 2003. Paper presented at the *National Nursing Administration Research Conference*.
- Morgan JC**. "Direct Care Work in Context: Job Satisfaction, Commitment and Turnover." August 2003. Paper presented at the *American Sociological Association Meetings*, Atlanta GA.
- Morgan JC** & Konrad TR. "How much do we value those who care for our elders?" April 2003. Paper presented at the *Southern Gerontological Society Meeting*, Richmond, VA.
- Royster LA, **Morgan JC**, & Konrad TR. "Nursing Assistants In Nursing Homes: Creating An Environment For Retention." April 2003. Paper presented at the *Southern Gerontological Society Meeting*, Richmond, VA.
- Konrad TR & **Morgan JC**. "Administrators View of Turnover of Direct Care Workers in Long-Term Care." November 2002. Paper presented at the *Gerontological Society of America*, Boston, MA.
- Konrad TR, Fields K, **Morgan JC**, Royster LA & Harmuth S. "Workforce Improvement for Nursing Assistants: Findings and Future Directions." October 2002. Workshop presented at the *North Carolina Conference on Aging*, Greensboro, NC.
- Morgan JC**. "Nursing Assistants: Gendered Work Values, Identity, and Turnover Decisions." August 2002. Paper presented at the *American Sociological Association Meeting*, Chicago, IL.
- Morgan JC**, Tilden LM, & Konrad TR. "Informal Care Pathways to Paid Caregiving." August 2002. Paper presented at the *Third Annual Carework Conference*, Chicago, IL.
- Konrad TR & **Morgan JC**. "What Works? Assessing the Efficacy of a Nursing Assistant Workforce Improvement Intervention in Long-Term Care Settings." June 2002. Poster presented at the *NRSA Trainees Research Conference and at the Academy for Health Services Research and Health Policy Meetings*, Washington, DC.
- Morgan JC**, Tilden LM, & Konrad TR. "The Perfect Job? Assessing the Job-Related Needs of Nursing Assistants in North Carolina's Long-Term Care Industry." April 2002. Paper presented at the *Southern Sociological Society Meeting*, Baltimore, MD.
- Lynn MR, **Morgan JC**, & Moore KA. "The Context Within Which Nurses Work: Work Satisfaction in the 21st Century." February 2002. Paper presented at the *16th Annual Conference of the Southern Nursing Research Society*, San Antonio, TX.
- Morgan JC**. "Identifying Solutions to the Turnover Problem: Nursing Assistant and Administrator Perspectives." January 2002. Paper presented at the *WIN A STEP UP Conference*, Chapel Hill, NC.
- Lynn MR & **Morgan JC**. "Work Satisfaction of Nurses in the 21st Century: Instrumentation Component." October 2001. Paper presented at *9th National Conference on Nursing Administration Research*, Cincinnati, OH.

- Morgan JC, Lynn MR, & Moore KA.** “Work Satisfaction of Nurses in the 21st Century: Qualitative Component.” October 2001. Paper presented at *9th National Conference on Nursing Administration Research*, Cincinnati, OH.
- Morgan JC.** “Characterizing the Nursing Assistant Workforce in North Carolina.” June 2001. Poster presented at the *NRSA Trainees Research Conference*, Atlanta, GA.
- Morgan JC.** “Contextualizing the Gendered Role Experience: Hypotheses Testing of Women’s Role Occupancy and Self-Rated Health Using Ordered Logistic Regression.” January 2000. Paper presented at *Southern Sociological Society Conference*, New Orleans, LA.

D. Instruction

Course Taught at Gerontology Institute, Georgia State University

2018	GERO 8100 Research Methods Gerontology (FALL) GERO 8850 Capstone Experience Gerontology (SPRING)
2017	GERO 8850 Capstone Experience Gerontology (SPRING)
2016	GERO 8850 Capstone Experience Gerontology (SPRING)
2015	GERO 8850 Capstone Experience Gerontology (SPRING)
2014	GERO 8100 Research Methods Gerontology (FALL) GERO 8850 Capstone Experience Gerontology (SPRING)
2013	GERO 8100 Research Methods Gerontology (SPRING) GERO 8800 Directed Readings in Gerontology (FALL) (3 students) GERO 8800 Directed Readings in Gerontology (SUMMER) (3 students) GERO 8100 Research Methods Gerontology (FALL)
2012	GERO 2000 Introduction to Gerontology (FALL)

Other Teaching Experience

2004	UNC-Chapel Hill Department of Sociology , Chapel Hill, NC Graduate Instructor for upper-level undergraduate course: Medicine and Society
2000	UNC-Chapel Hill Department of Sociology , Chapel Hill, NC Graduate Instructor for upper-level undergraduate course: Sociology of Health and Mental Illness
1998-1999	UNC-Chapel Hill School of Nursing , Chapel Hill, NC Advisor: Lynn MR; Teaching Assistant / SPSS Lab Instructor Graduate-Level Statistics

- 1998-1999** **UNC-Chapel Hill Department of Sociology**, Chapel Hill, NC
 Advisor: Richard Simpson; Teaching Assistant for American Society
- 1997** **UNC-Chapel Hill Department of Sociology**, Chapel Hill, NC
 Advisor: Rosa Haritos; Teaching Assistant for Sociology of Health and Mental Illness
- 1995** **Franklin and Marshall College**, Lancaster, PA
 Advisor: Kent Trachte; Preceptor for Freshman Seminar on the Cold War

Doctoral Student Mentorship:

Susan Rathbun Grubb (2009-2010; Library and Information Science; UNC at Chapel Hill)
 Janette Dill (2009-2011; Sociology; UNC at Chapel Hill)
 Cindy Cain (2009-2013; Sociology; University of Arizona)
 Brandy Farrar (2010-2013; Sociology; North Carolina State University)
 Kendra Jason (2010-2015, Sociology; North Carolina State University)
 Christina Barmon (2013-2016; Sociology; Georgia State University)
 Suzanne Daly (2011-2016, Nursing; University of North Carolina at Chapel Hill)

Master's Student Mentorship:

Thesis Advisor: Celeste Greene (2014 completed), Kayla Brookshire (2015 completed), Eugenie Stephenson (2016 completed), Kallol Bhattacharyya (2019 completed), Neil Fleming
 Thesis Committee: Yuanfeng Xu (2014 completed), Russell Spornberger (2016 completed), Rebecca Amin (2016 completed), Brianna Keith (2019 completed), Henrietta Armah

Major Advisor (graduate through MA Program Administration track):

2013: Majisa Boyd, Sophie Carssow, Carla Coffee-Dunning

2014: Janice Brewer, Charles Duff, Katherine Hurt, Latisha Jenkins, Adrienne Jones, Xiaoqing Li, Megan Moulding Stadnisky, David Watkins

2015: Meagan Jain, Alexandra Rozéfort, Chandra Walden, James Moorhead, Mark Smith, Stephen Duong, Debbie Bailey (ongoing), Nicole Malcolm

2016: Deisha Williams, Elizabeth Avent, Jennifer Hughley Williams, Margaret Akhabue, Ashley Ussery, Courtney Leavy, Wendy Liverant, Maureen Walsh; J'Darius Powell

2017: Jessica Adiyiah, Bhawana Chaudhary, Kerry Hughs, Sara Jordan, Iman Zahra, Megan Koepnick, Emily Maggio, Yolanda Mendoza-Miller, Vontella Ridley-Bridges, Cayla Roby

2018: D'Bora Cross, Carol Jacobs, Hyo Mee Kim, Lokyee Lee, Karlysa McGhee, Yao Seidu, Alicia Williams, Deborah Yoder

2019: Natasha Belton, Heesook Lee, Asmita Karanjit, Courtenay Johnson, Josephine Misaro, Natoya Castor, Delia Regalado, Gwendolyn Carpenter, Amy Knoespel, Kiana Mills, Akshaya Parthasarathy

Major Advisor (graduate through BIS with concentration in Gerontology)

2017: Calina Clark, Shelina Esmail
2018: Cheyann Kazemian, Kristian Willis

E. Service

Gerontology Institute:

Barbara Payne Annual Lectureship Committee (2013-ongoing; Chair 2015, 2017)
Newsletter Editor (2014-2015)
Admissions Committee (2013-ongoing)
Graduate Committee (2012-ongoing)
Internal Grant Selection Committee (2014-2015; Chair)
Faculty Advisor, Adopt A Grandparent GSU student organization (2013-ongoing)
Brown Bag Committee (2016-ongoing)

Regional Service to the Field

Southern Gerontology Society – Member at Large (since 2012); Awards Committee Chair; Ad Hoc Association Manager Hiring committee; President Elect 2016-2017; President 2017-2019; Past President 2019-2021; Awards Committee Member; Development Committee Member;
Georgia Gerontology Society – Board Member (since 2014); Program Committee (Chair 2016, 2017,2018); Education Committee; Evaluation Committee; Workforce Development Committee
Georgia Alzheimers and Related Dementias Working Group (since 2014, Workforce co-chair 2016-present)

National Service to the field

Carework Network (member since 2003; Co-Chair 2008-2011; 2014-2017; 2017-2019)
AcademyHealth: Health Workforce Steering Committee (member 2013-2017; Chair 2014-2015)
Journal of Applied Gerontology – Editorial Board Member (since 2010)
Reviewer: Medical Care Research and Reviewer, Social Forces, Gerontologist, Journal of Gerontology: Social Sciences, Journal of Nursing Management, Journal of Applied Gerontology, Work, Employment and Society, Health Care Management Review
National Institute of Occupational Safety and Health study section ad hoc member – State-based Surveillance Centers (December 2014)

Other Experience & Professional Memberships:

1997-	American Sociological Association
1997-	Southern Sociological Society
2000-	AcademyHealth (lapsed 2003-2006)
2001-	Southern Gerontological Society
2001-	Gerontological Society of America
2003-	Member, Carework Network

2004-2005 Canadian Sociology and Anthropology Association
2010- Editorial Board member, Journal of Applied Gerontology
2011 Program Chair, Southern Gerontological Society
2012- Member at Large, Southern Gerontological Society
2013- Member, AcademyHealth Workforce IG Advisory Committee
2013- Member, Georgia Gerontology Society
2014- Board member, Georgia Gerontology Society